



Our terms and conditions of hire are listed below and will apply to all orders

Terms and Conditions - (Hire items Manned by Infinity Event Hire)

All hire items supplied are on a hire basis only and title remains with Infinity Event Hire, hereafter also known as the "Business". The Hirer is the person named on the booking form/invoice. It is the responsibility of the Business to provide a safe working environment for the event.

The Business's quote for any such hire charges is conditional upon the following:

Sufficient access is available for the unloading and positioning of the equipment

- The venue has the required access and area required to allow the equipment to be set up safely.
- The venue has flat, level firm ground which is suitable for the erection of the equipment.
- The area where the equipment is to be set up is clean and clear from anything that may cause injury or damage to the equipment or participants.
- The Business reserves the right to refuse to perform or operate the equipment if it believes the venue is unsuitable or unsafe.
- The Business will not be held responsible for any obstruction, nuisance or interference.
- Some hire items such as ice cream trikes can be bulky and heavy, please bear this in mind when considering a possible location. In certain cases the Business might be able to manage a couple of steps but a whole flight of stairs could be a problem.
- Bulky items such as ice cream trikes - please ensure that any doorways or access points are at least 1m wide.

Should the Hirer not comply with these requirements, it is the Business's discretion to either rescind the contract or make additional hire charges and the Business shall not be liable for any loss or damage arising from either the rescission of the contract or such increased charges.

Participants Behaviour

It is at the discretion of the Business as to whether the performance should be closed down and if this is the case, the full fee will be payable. This includes:

- The participants are acting in an abusive or aggressive manner.
- The participants are under the influence of alcohol or drugs.
- The conditions are proving to be too dangerous.

Allergies

Adults must supervise children when obtaining ice cream or confectionary if their child has any allergies whatsoever to nuts or dairy products, ice cream or toppings etc. It is the parent's responsibility to bring them to be served and to inform the member of staff serving the ice cream trike or sweet cart/hut/boat/table, that they have a particular allergy.

Weather Conditions

In the event of the Business being prevented from performing its obligations under these terms, due to inclement weather conditions, such as snow, wind, rain or any circumstances beyond our control, then the full fee shown, shall still be payable by the Hirer.

Public Liability Insurance

The Business has public liability insurance for 1 (one) million pounds and it is subject to the terms and conditions of this contract being complied with. Public Liability Insurance is excluded in its entirety following any claim or injury to any third party or employee whether directly or indirectly related to the use of drugs and/or alcohol.

Infinity Event Hire

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Power Supply

Upon hiring electrical products, the Business must ensure that a main 13amp power supply is available unless a generator has been previously agreed. If a 13amp power supply is to be used the Business must ensure that it is within 50 meters from the main power source. Should no power supply be available, or the power supply not be adequate to fulfil this contract, then the full fee shown on this contract shall still be payable by the Hirer. All electrical appliances have a P.A.T test as well as being subject to a visual and practical test prior to each hire.

Financial Settlement

Until the booking form (signed by the Hirer) and deposit is received by the Business then no booking will be deemed to have been made. The Business asks that a 50% deposit be paid at the time of booking with the remaining balance paid at least 1 month before the event date. If the balance of the payment has not been paid within the specified time, then the Business has the right to cancel the booking and withhold the deposit (please see below for further information on cancellation charges). Bookings within 1 month of the event must be paid in full at the time of booking.

If you wish to make an alternative payment arrangement, please feel free to discuss this when you speak to us at the time of booking.

Payments can be made by BACS, Credit card, Debit card, PayPal, Cheque or Cash. (Cheques made payable to: Infinity Event Hire).

Cancellations

Any cancellations must be received in writing and the following cancellation charges will apply:

- Deposits are non-refundable
- More than 1 month from the date of the event – 50% of the total invoice
- Less than 1 month from the date of the event – 75% of the total invoice
- Less than 7 days from the date of the event – 100% of the total invoice
- Cancellations must be made in writing and cancellation charges must be paid within 7 days of the cancellation.
- All cancellation surcharges can be used against a future booking within 12 months if the event is only postponed (subject to hire item/s availability). Please note: a new booking date between the Business and Hirer needs to be arranged within 21 days of the cancellation.

Delivery & Collection

The Business will provide a cost of delivery/collection based on a round trip mileage to/from the delivery destination specified by the Hirer. This cost is for delivery by the Business in their own vehicles and not an outsourced courier. Vehicular access to marquees / service tents, etc must be adequately provided for, particularly in wet weather.

Deadlines

The Business will endeavour wherever possible to ensure that pre-agreed delivery and collection times are adhered to. However, the Business cannot accept responsibility for late deliveries or collections, due to unforeseen circumstances.

Liability

The extent of the Business's liability is limited to refund or cancellation of any hire charges. Under no circumstances, shall the Business have any liability to the Hirer for any damage to the site and furthermore, it will not be responsible for, and the Hirer will indemnify the Business against all claims for injury to persons, or loss or damage to property unless it is proved that any such injury or damage arises from negligence on part of the Business.

Alternative supplier/products

If due to unforeseen circumstances the Business is unable to provide a hire item/s or provide a service due to reasons out of its control such as bereavement, illness, injury, vehicle breakdown or item/s broken /missing or non-returned or for any other reason, the Business will offer you an alternative similar hire item/s or service or it will endeavour to



source another hire Business or service provider on our favored list that will supply the hire item/s or provide the service instead. Should the Business be unable to do either, a full refund will be given on that selected item/s or service (no further costs will be accepted/payable by the Business)

Publicity/Photographs

The Hirer authorises the Business to use publicity/photographs from your event within our marketing channels.

Force Majeure

The Business will endeavour to provide the services in accordance with these terms, but the full performance of these are subject to variation or cancellation by the Business in the event that there is an act of god, war, strikes, riots, fire, flood, terrorism, or any other causes which are clearly beyond the control of the Business.

Applicable Law

These terms and conditions shall be construed in accordance with the laws of England.

Changes to this contract

Any changes to the booking must be notified in writing and these hire terms and conditions are integral with the details outlined on this contract. Our customers are our first priority, if you have any problems with this document, please do ask us about it. Please complete below if you are in agreement to the terms and conditions stated above.

Full Name:

Signature:

Date:
